



NautiPets, LLC

159 East Granada Boulevard

Ormond Beach, Florida

386-281-3476

www.nautipets.com

grooming@nautipets.com

Owner's Name: _____

Phone Number: _____ Email: _____

Pet's Name: _____ Pet's Breed _____

Pet's Weight: _____ Age: _____ Date of Rabies Vaccine: _____

Veterinarian: _____ Phone: _____

THIS IS A TWO-SIDED FORM, PLEASE READ IN ENTIRETY

Your animal is particularly important to us, NautiPets would like to assure you that every effort will be made to make your animal's grooming experience as safe and pleasant as possible. Safety comes first for everyone, people as well as the animals, during the grooming process.

Accidents Grooming equipment is sharp, and although we use extreme caution and care in all situations, possible problems could occur including cuts, nicks, scratches, quicking of nails, etc.. Your pet's safety and comfort are our number one priority. In the event an accident does occur, you will be notified of the accident. If NautiPets staff feels it is serious, and the owner is not on-site, NautiPets Staff will seek immediate veterinary care for your pet.

Health or Medical Problems Occasionally, grooming can expose a hidden medical problem or aggravate a current one. This can occur during or after grooming. All medical expenses for veterinary care will be covered by the animal's owner upon signing this agreement. **Veterinarian Authorization-Medical Emergencies** This release gives NautiPets full authorization to seek medical treatment from nearest veterinarian in the case of any medical emergencies while in the care of NautiPets. All veterinarian costs and expenses will be the responsibility of the animal's owner.

Current Vaccinations Pets must be up to date on Rabies and we strongly recommend they are current on Distemper and Bordetella. Proof of rabies must be given prior to a grooming appointment. Please bring copies of vaccination records for our file.

Fleas/Ticks If your pet has any fleas, they will be given a flea treatment at your expense.

Dangerous or Aggressive Animals Refusal of Service NautiPets reserves the right to refuse any services at any time. In the event that your animal is too stressed or becomes dangerous to groom, NautiPets may refuse grooming services, stop grooming services, or cancel grooming services at any time before, during, or after grooming and client will be charged a grooming fee for any services rendered.

Use of Muzzles Muzzling does not harm your animal and protects both the animal and the groomer. In some cases, muzzling may even calm a stressed animal, allowing the grooming process to continue. If an animal still acts in a way that is dangerous, NautiPets reserves the right to stop grooming services at any time and a service fee will be collected. We do not muzzle unless your pet gives us a reason to do so. Other methods may be used to calm your pet and muzzling is a last resort.

Matted Coats Pets with severely matted coats require extra attention. Mats in a pet's coat grow tight, and can ultimately damage and tear the pet's skin, which provides a breeding ground for parasite infestations. NautiPets will not cause serious or undue stress to your pet by de-matting. Mats can be difficult to remove and may require the pet to be shaved. *NautiPets reserves the right to shave a heavily matted animal.* Removing a heavily matted coat can cause nicks, cuts, or abrasions due to skin growths trapped in the mats. Heavy matting can also trap moisture and urine near the pet's skin allowing mold, fungus, or bacteria to grow, producing skin irritations that existed prior to the grooming process. After-effects of mat removal procedures can include itchiness, skin redness, self-inflicted irritations or abrasions and failure of the hair to regrow. In some cases, pets may also exhibit brief behavioral changes. Prevention is the best defense by scheduling regular grooming appointments, every 4-6 weeks. If your pet needs to be shaved to remove matting, by signing below, you acknowledge that you agree to this procedure, and any risk. There will be an additional charge for this process: it is time consuming and causes extra wear on grooming equipment. The additional charge can be estimated by groomer prior to appointment.

Cancellations/No call-No Show Because we book on an hourly basis and cancellations can leave an empty block in the schedule that could have otherwise been used by another customer, we ask that any salon cancellations are made at least 24 business hours in advance. NautiPets may charge a cancellation fee.

Payment Payment is due at time of pick-up. NautiPets accepts cash, American Express, Visa, MasterCard, and Discover.

Satisfaction Your satisfaction is important to us. If you are unhappy for any reason, and would like something adjusted, we will be happy to make any adjustments when you pick-up your pet from his/her appointment. Once, however, you take your pet home from the appointment, any return visits will be treated as a new appointment and client will be charged a grooming fee.

Photographs This release authorizes NautiPets to take photos of your pet for client file and for company social media outlets. All photos taken are the property of NautiPets.

Acknowledgment I have reviewed this agreement and understand the contents. By signing below, I affirm that I am the rightful legal owner of the animal for which services are being rendered. I authorize the agreement for future grooming and bathing services and such agreement shall remain valid until revoked in writing by me. Additionally, I allow NautiPets to accept telephone reservations or emails for service without additional signed contracts or written authorization. I understand that service pricing is subject to change and pricing in effect at the time of services rendered shall be honored.

Owner Signature _____ Date _____

NautiPets Representative _____